

Oracle B2C Service September 25, 2026 Release Notes

	Description
	Analytics
	Report Designer is now available in Browser UI.
	An issue that prevented Service Usage Alerts from being created in Browser UI has been fixed.
	An issue that prevented incident edits made through inline editing in Browser UI Analytics reports from being recorded in the user transactions table has been fixed.
	An issue that prevented default report filter values from being saved in Browser UI has been fixed.
	An issue that caused chart reports in Browser UI to display incorrect data in date-based columns has been fixed.
	An issue that caused Browser UI Analytics Report Fill Inbox operations to be recorded with incorrect source attribution in audit and transaction records has been fixed.
	Browser Agent Desktop
	An issue that allowed staff account changes to be saved in Browser UI without enforcing required custom fields has been fixed.
	Knowledge Foundation
	An issue wherein indent button gets disabled in Answer editor has been resolved.
	An issue that prevented users from editing empty anchors in the Browser UI Answer editor has been fixed.
	An issue that prevented images from the Snipping Tool and screenshots from being pasted into answers in Browser UI has been fixed.
	An issue that caused unwanted spaces to be added to conditional sections after editing in Source mode has been fixed.
	An issue that caused CSS styling issues in the Browser UI Answer preview window has been fixed.
	An enhancement has been implemented in the BUI Answer editor to add Advanced Link options.